

# Implementation Challenges on the RSV surveillance pilot

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# Challenges

## **1. Insufficient communication on RSV project with hospital staff**

- Focal point from Epidemiology side could not train all hospital sites and lack of continuity for monitoring since they have several routine works and have not much time to convince
- RSV surveillance guideline is only available in English

## Recommendations

- Provide more communication channel e.g. line group, and email group
- Provide summary of RSV guideline in Thai language to make hospital staff easily to understand

# Challenges

## **2. Limitation of man power at all level**

- At Epidemiology side, lack of rotation when Epi. focal point was unavailable
- At Hospital site, due to the over workload of hospital staff , the clinical information form has been sent delay and incompleted.
- At laboratory site, some staff has over workload due to the RSV testing and data recording

## Recommendations

- At Epidemiology side, provide more manipulation staffs
- At Hospital site, NIH need to periodically follow up with hospital focal point by phone call
- At laboratory site, provide overtime payment