Implementation Challenges on the RSV surveillance pilot

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Challenges

1. Insufficient communication on RSV project with hospital staff
   - Focal point from Epidemiology side could not train all hospital sites and lack of continuity for monitoring since they have several routine works and have not much time to convince
   - RSV surveillance guideline is only available in English

Recommendations

- Provide more communication channel e.g. line group, and email group
- Provide summary of RSV guideline in Thai language to make hospital staff easily to understand
Challenges

2. Limitation of man power at all level

- At Epidemiology side, lack of rotation when Epi. focal point was unavailable
- At Hospital site, due to the over workload of hospital staff, the clinical information form has been sent delay and incompletely.
- At laboratory site, some staff has over workload due to the RSV testing and data recording

Recommendations

- At Epidemiology side, provide more manipulation staffs
- At Hospital site, NIH need to periodically follow up with hospital focal point by phone call
- At laboratory site, provide overtime payment